

Return form



Explanation for use of return form

Please use the form below to return your VONROC products.

Fill in your details below, you can find these on your invoice:

Sender _____
E-mail _____
Order number _____
Received on _____
Address _____

Choose the reason for the return and enter it in the table at the bottom of the page. Then fill in the date, your (digital) signature and send the return form to service@vonroc.com.

After receiving this form we will send you a link. With this link you can create a return label for free.

- Code 1:** Item defective after use
- Code 2:** Item was damaged when delivered
- Code 3:** I've changed my mind / don't need it any longer
- Code 4:** Order was delivered too late
- Code 5:** Incorrect delivery
- Code 6:** Incorrect information on the website
- Code 7:** Incomplete delivery

Article number (SKU)	Return code	Explanation / comment

Date

Signature